NASA SEWP V Ordering Guide

1   Overview of SEWP V

The principal purpose of NASA's Solutions for Enterprise-Wide Procurement (SEWP) V contracts is to provide state-of-the-art information technology and computer technologies, high-end scientific and engineering processing capabilities, network equipment and peripherals. These Government-Wide Acquisition Contracts (GWACs) are available for ordering by all NASA centers, all federal agencies and their contractors. NASA's Goddard Space Flight Center, Greenbelt, Maryland procures and manages the SEWP V effort.

The SEWP V contracts are commercial-based contracts, whose acquisition ensued using formal Source Evaluation Board (SEB) procedures. The SEWP V solicitation comprised one set of terms and conditions, one set of proposal instructions and evaluation criteria, and multiple sets of specifications for Information Technology (IT) developed around core competencies of state-of-the-art IT products. Effective May 1, 2015, TechAnax will provide a wide variety of technology solutions under Group B – SDVOSB (NNG15SD24B) of the NASA Solutions for Enterprise-Wide Procurement (SEWP V) Contracts.

Fair Opportunity

FAR 16.505(b) (1) provides that each contractor shall be given fair opportunity to be considered for each order exceeding $3,000 and issued under multiple award contracts. The FAR states that the method to obtain fair opportunity is at the discretion of the CO and that the CO must document the rationale for placement and price of each order. The SEWP online RFI/RFQ tool is the recommended method to assist in this activity and to augment the required decision documentation. The SEWP RFI/RFQ tool will automatically include the Contract Holders within a selected Group or based on a suggested source.

2   About TechAnax Solutions

TechAnax, a Department of Veterans Affairs certified and verified Service Disabled Veteran Owned Small Business (SDVOSB), was established in 2012 to provide customers with services and solutions from a company with core values and work ethics reflecting integrity, trust, respect and accountability. We pride ourselves as a professional services company delivering customized information technology and management solutions. TechAnax is ISO 9001:2015 certified, ISO/IEC 20000-1:2011 certified, ISO/IEC 20243:2018

certified, and appraised for CMMI-DEV ML3 and CMMI-SVC ML3. Member of Project Management Institute (PMI) and partnered with a variety of strategic manufactures. Our solutions and core competencies include; Program Management, System Engineering, Software Development, DevOps, Network Design and Engineering, Information Assurance, Service Desk Operations, Unified Communications, Digital Services, Video TeleConferencing Solutions, Data Center Hosting/Consolidation, Cloud Migration Planning, Cloud Hosting, FedRAMP, FISMA, Acquisition Support, Quality Assurance, Independent Verification & Validation, IT Solutions and Product Sales.

TechAnax was honored to be recognized as #29 on the 2017 Inc 5000 list, #22 on the 2018 Inc 5000 list and #629 on the 2019 Inc 5000 list, earning a spot in the illustrious Inc 5000 for 3 years in a row. TechAnax was also honored by Washington Technology as the #3 in the 2019 Fastest Growing Company, #2 on the 2018 Washington Business Journal Hot 75, #2 on the 2019 Vet50 and #1 on the 2018 Vet50, and a 2019 and 2020 recipient of the Best Places to Work in Virginia.

TechAnax recognizes our success is a direct result of customers putting their trust in us and the hard work our employees do each and every day to meet the needs of our customers.

As a professional services firm providing customized information technology and management consulting solutions, we leverage our innovative **STAMP™** program and project management methodology; **S**tandardized processes, **T**ailorable tools and **A**daptable methods for **M**anaging **P**rojects and programs. Our solutions and core competencies include; Program Management, Network Design and Engineering, Cybersecurity, FedRAMP Hosting, DevOps, Software Development, Information Assurance, Service Desk Operations, Unified Communications, Digital Services, Video Teleconferencing (VTC) Solutions, Data Center Consolidation and Cloud Migration Planning, Acquisition Support, Quality Assurance Procedures and Testing, Independent Verification & Validation (IV&V), IT Solutions and Product Sales. Ccertifications include:

Using the Project Management Institute's (PMI) **Project Management Body of Knowledge (PMBOK®)** best practice guidelines, executed by a PMI-certified Project Management Professional (PMP), TechAnax provides project planning, management, execution, tracking, and reporting. We provide proven control systems, automated tools, quantifiable performance metrics, sound personnel practices, and disciplined administrative processes. Our Project Management Plans ensure complete accountability in cost and schedule management, risk management, security management, personnel management, teammate/subcontractor management, and quality assurance.

TechAnax's **ISO 9001:2015 registered Quality Management System (QMS)** provides the framework for our business processes including document controls, quality policies and objectives, management reviews, project management, audits, personnel training, control of non-conforming service, corrective and preventive actions, and especially continuous program improvement and customer satisfaction. The QMS also provides department-specific procedures and work instructions in the areas of recruiting; human resources; security, finance, and accounting; information technology; contract management; purchasing; and business development.

TechAnax's **ISO/IEC 20000-1:2011 registered Service Management System** utilizes IT Infrastructure Library (ITIL) process guidelines to manage the service life cycle including Service Strategy, Service Design, Service Transition, Service Operation, and Continual Service Improvement. The ITIL IT service management framework directs IT services to align with customer business needs and makes sure all development, transition, and maintenance requirements are met.

TechAnax is committed to obtaining an **ISO/IEC 27001:2013 registered Information Security Management System** processes implement, maintain, and continually improve information security. This includes the requirements to assess and mitigate information security risks as tailored to the needs of the organization and project. Federal agency information systems are held to very high security standards and our solutions will ensure that security requirements are integrated into the SDLC as well as comply with all NIST 800 series guidelines for IT security. We are in stage 1 of the auditing and anticipate completing full certification by August of 2020.

TechAnax maintains and has been appraised for **CMMI Level 3 (DEV)** and **CMMI Level 3 (SVC)**. TechAnax maintains a CMMI DEV and SVC Level 3 system with documented and approved software development and services procedures that direct practices for process management, project management, and systems engineering, development and support. Our Agile software development practices promote quick response to changing environments, changes in user requirements, accelerated project deadlines and a proven success driven solution that enhances our service delivery model as well.

TechAnax is the first small business to be certified to the Open Trusted Technology Provider™ Standard (O-TTPS) **ISO/IEC 20243:2018** through The Open Group O-TTPS Certification Program for Mitigating Maliciously Tainted and Counterfeit Products. The O-TTPS certification program is one of the first programs aimed at assuring both the integrity of information technology products and the security of their supply chains. The conformance requirements are tailored specifically to technology providers to help reduce the risk of malware-enabled or malware-capable and counterfeit components from making their way into customers' operating environments.

3 Contract Details

3.1 Contract Numbers

Group B (SDVOSB) # NNG15SD24B - NAICS 541519

3.2 Period of Performance

All awards are for firm-fixed-price, indefinite-delivery/indefinite-quantity contracts (IDIQs). Each contract will have an effective ordering period of 10 years, consisting of a five-year base period from May 1, 2015 to April 30, 2020, and one five-year option period from May 1, 2020 to April 30, 2026.

3.3 Contract Competition

TechAnax contracts were competitively awarded, thus no additional formal competition is required for delivery orders. However, as part of multi-award contract groups A and D, Fair Opportunity must be provided to all other contract holders in those groups. The Quote Request Tool (QRT) which can be found at https://www.sewp.nasa.gov/qrt/security/login.sa, automatically distributes quote requests to the appropriate contract holders. For additional information about Fair Opportunity, please visit https://www.sewp.nasa.gov/fairopportunity.shtml.

There is no requirement to obtain three quotes as long as all Contract Holders within a Group are given an opportunity to provide a quote.

4   Program Support

4.1   TechAnax SEWP V Contracts Program Office

For contractual questions, unresolved issues, or problematic orders, contact:

TechAnax SEWP PMO
SEWP@TechAnax.com
Office: 571-285-3994
FAX: 888-919-9785

Bill Lytle
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571-285-3994 x102
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TechAnax SEWP Deputy Program Manager
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4.2   TechAnax Contact List

SEWP customers may contact SEWP@TechAnax.com to:

- Request product information to prepare a quote request

- Request information about installation, warranty, software support and technical support

- Address any post-delivery issues

Installation, basic and extended warranty, technical support, and software support vary by manufacturer. Please contact SEWP@TechAnax.com for specific product information.