



PRESS RELEASE – 28 April 2016

TechAnax Receives ISO 20000-1:2011 Certification **Intertek Certifies the TechAnax IT Service Management System for ISO 20000**

TechAnax LLC, an industry leader as a full service IT solution provider and Service Disabled Veteran Owned Small Business (SDVOSB), is pleased to announce that it has earned ISO 20000-1:2011 certification. TechAnax joins an elite group of companies that have achieved this prestigious certification. Less than 1% of all companies in the United States are ISO certified. In fact, when it comes to SDVOSB's, less than 1/10th of 1% are certified and even less with SDVOSB, ISO 9001 and ISO 20000 status.

“Receiving an ISO 20000 certification definitely recognizes the TechAnax focus to deliver quality products to customers, partners, and employees. And it isn't just the delivery, it shows we document what is going right and what we can improve with traceability and with full internal visibility of the outcomes,” said Byron Athan, TechAnax CEO.

ISO/IEC 20000 is a family of international IT standards that allows companies to demonstrate excellence and prove best practice in IT Service Management. The standard ensures companies can achieve evidence-based benchmarks to continuously improve their delivery of IT services. ISO/IEC 20000 was released in 2005 based on the IT infrastructure library (ITIL®) best practice framework, and updated in 2011.

“By achieving this certification we have demonstrated that our company has adopted and utilizes the processes required for effective IT service delivery,” said Bill Lytle, Executive Vice President and CIO of TechAnax. “Several of our clients desire ISO 9001 and ISO 20000 compliance and this allows us to stand out in yet another way as an industry leader. Once again, we can provide independent evidence of our commitment to service quality for our company and to our customers.”

To achieve certification against each standard, all processes must be adequately documented and demonstrated to an independent auditor to ensure that they are being executed based on documented policies, procedures and work instructions. The TechAnax certification was granted by Intertek, a leading quality solutions provider accredited by the ANSI-ASQ National Accreditation Board (ANAB) for certification of ISO 20000 standards for ITSMS.

About TechAnax

Montclair Virginia-based TechAnax LLC (www.TechAnax.com) is an evolving SDVOSB whose leadership has developed a reputation for customer service, quality, professionalism, and competitive pricing. The senior management of TechAnax offers over 50 years of collective global experience supporting all levels of government and know how to put the critical pieces of a worldwide solution together to solve government Information Technology (IT) requirements.

TechAnax was established to provide our customers with services and solutions from a company with the core values and work ethic that reflects integrity, trust, respect and accountability. We pride ourselves as a professional services firm providing customized information technology and management consulting solutions. Our solutions include; Program Management, Network Design/Engineering, Service Desk Operations, Data Center Consolidation and Cloud Migration Planning, and Quality Assurance Procedures. TechAnax is a Microsoft certified partner and Service Disabled Veteran Owned Small Business.

A Service Disabled Veteran Owned Small Business